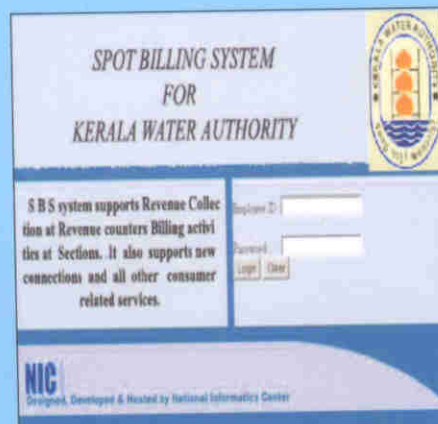


SBS at a Glance

Spot Billing System is the new software solution for spot billing procedure, implemented for Kerala Water Authority in Thiruvananthapuram Division. Readings are taken in every two months and Bills based on the readings are issued to the consumers on the spot. Payments can be made based on the bills at KWA collection counters or FRIENDS counters.

SBS has been implemented at P.T.P nagar Sub division, Central sub division, Kaudiar Sub division, Pator section, Karamana Section, Kuriaty subdivision and Pongumoodu section during the first phase of implementation.

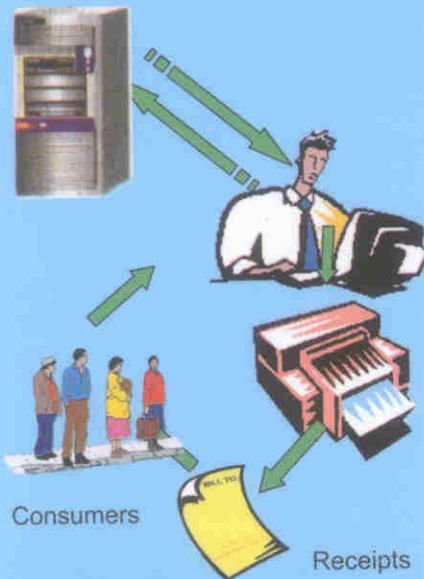
Consumers are grouped into Routes and each consumer is assigned a unique Route number. Meter Readers are assigned to Routes for taking meter readings and Clerks are assigned to meter readers to post the readings and to generate meter reading sheets and bills.



Features

- ✓ Bi-monthly Based
- ✓ Issuing Bills on the spot
- ✓ Bills Based on Latest Reading
- ✓ Collection of Water Charges
- ✓ Collection of Sub division charges
- ✓ Online Ledger
- ✓ New Connection
- ✓ Category Conversion
- ✓ Meter Replacement
- ✓ Ownership change
- ✓ Disconnection
- ✓ Reconnection
- ✓ Receipt Printing
- ✓ Wrong Reading Processing
- ✓ Processing of Door Locked Cases
- ✓ Processing of Observation Readings
- ✓ Collection Opening
- ✓ Collection Closing
- ✓ Fine Imposition at the Counter
- ✓ Cancellation of Receipts & Bills
- ✓ Route wise Reading Posting
- ✓ Cancellation of Reading
- ✓ Part payment Sanctioning
- ✓ Transfer of Credits
- ✓ Imposition of Surcharge
- ✓ Demand Collection Statements
- ✓ Bill Printing based on physical location
- ✓ Route wise Bill printing
- ✓ Denomination Statement Generation
- ✓ Court Cases
- ✓ Searching with Meter Numbers
- ✓ Bulk Consumer Billing
- ✓ Forced Category Changes
- ✓ Reading sheet Generation
- ✓ Holiday Management

Revenue Collection




Revenue Collection



Cash Counter at Vellayambalam Subdivision

- ✓ Collection of Water Charges
- ✓ Sanction of Installments for payment of arrear
- ✓ Fine imposition after due date
- ✓ Collection of Fines
- ✓ Collection of up to date penalties
- ✓ Collection of Installments
- ✓ Collection of Fee for Services
- ✓ Cancellation of Receipts
- ✓ Denomination Posting
- ✓ Collection Statements
- ✓ Collection Opening
- ✓ Collection Closing

RECEIPT

FORM CB 1	Phone: 2245780
 KERALA WATER AUTHORITY	
RECEIPT	
No.: H236318	Date: 11/01/2006
Received from Sri/Smt. K.LINDIRA Consumer No.: TMA/7622/D Rupees: 98/- (In words: Rupees Ninety Eight Only) towards Water charge for the period from 11/2005 to 12/2005 Cashier	


Revenue Billing



Bill Printing

- ✓ Spot billing
- ✓ Monthly /Bi-Monthly Water Charges Billing
- ✓ Route wise Billing
- ✓ Bills in physical location order
- ✓ Anytime Billing
- ✓ Bulk Consumer Billing
- ✓ Billing for special Connection Conversion
- ✓ Billing for Door Locked Cases
- ✓ Billing for Observation Readings
- ✓ Billing for Flats
- ✓ Billing for Faulty Meters
- ✓ Imposition of Fine for non-payment
- ✓ Imposition of Surcharges
- ✓ Rebilling for wrong readings
- ✓ Cancellation of Bills

CONSUMER BILL

 KERALA WATER AUTHORITY Demand / Disconnection Notice NIC-KERALA (Water supply regulation 13 (d) Based) Phone: 2360790 Route: 78	
Bill No. & Date	519 16-JAN-06
Consumer No. & Class	TMA/8585/D Domestic
Name & Address	Meter Details
J.JAYAPRAKASH PUNARTHAM, KUZHVILA LANE.	568795 Owner
Date: 16-01-06	Present Reading 237 K.L.
Date: 18-11-05	Previous Reading 214 K.L.
Previous Average 18 K.L.	Consumption 23 K.L.
A) Dues with fine upto	Rs.0
B) Meter Rent + Inspection Charge	Rs.4
C) Water Charge (Reading/PreviousAVG)	Rs.49
Total (A+B+C)	Rs.53
Rupees.....Rupees Fifty Three Only.....only)	
Due Date without fine	15-FEB-06
Disconnection Date	02-MAR-06

Reading Posting



Billing Section

- ✓ Route wise Posting
- ✓ Consumer wise/Location wise Posting
- ✓ Supports all meter statuses
- ✓ Bills based on actual consumption for Working meters
- ✓ Bills based on existing average for other categories
- ✓ Adjustment calculation for Door locked cases
- ✓ Imposition for additional demands (Non Domestic charge, Fine and surcharge) for unauthorized Non domestic consumers
- ✓ Cancellation of Reading Posting
- ✓ Cancellation of forced category Conversion

Sub Division Services

- ✓ New Connection
- ✓ Ownership change
- ✓ Category change
- ✓ Meter Replacement
- ✓ Disconnection
- ✓ Reconnection
- ✓ Swimming pool Collection
- ✓ Guest House Collection
- ✓ Collection for Meter Testing
- ✓ Cancellation of Reading Posting
- ✓ Fee collection for consumer services